

NO WATER?

If you should experience frozen pipes, NEVER USE A TORCH TO THAW. The easiest and safest way to thaw a frozen pipe is to open cupboard doors to expose pipes in the wall, heat the room, and wave a hair dryer on low heat along the pipe. Remember, the pipe may already be broken and, when the water is thawed, it will leak. IF YOU HAVE NOT INSTALLED YOUR OWN SHUT-OFF VALVE PLEASE CALL US AT 213-2400 OR 774-0262 FOR WATER EMERGENCIES



City of Flagstaff Utilities Division
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Flagstaff's erratic winter temperatures can wreak havoc on water pipes in and around your home. Flagstaff's Utilities crews would like to remind customers to be proactive and protect their internal plumbing system.

Frozen water pipes lurk in unheated basements, crawlspaces, walls and drafty buildings. Unexpected costs associated with frozen pipes can be easily avoided by taking a few simple precautions now.

Hydrants

Help keep your family safe this winter by shoveling out your area fire hydrant so fire fighters can quickly access it.



NINE STEPS TO WARD OFF WINTER WOES

- 1. Have your furnace regularly serviced.
- 2. Install your own water Shut-Off valve. This is a cheap solution to allow the home owner control of water to the home. The valve inside the water meter box is property of the City and only City Staff are allowed access.
- 3. Keep the name and emergency telephone number of your plumber handy.
- 4. Turn off outside faucets and disconnect hoses.
- 5. Patch cracks and insulate holes near doors, windows, and walls by pipes and meters.
- 6. Inspect your plumbing.
- 7. Insulate pipes and faucets in unheated areas.
- 8. Keep your thermostat set at a minimum of 55 degrees F. Keep doors to rooms and cupboard doors open to expose pipes beneath sinks.
- 9. Never completely shut off the heat when you are away. If you are planning to leave your home for an extended period of time, drain your pipes. If you don't drain your pipes, lower the thermostat, but never shut it off. The lack of heat can freeze pipes, causing flooding and damage when they eventually thaw.

Water Emergencies 213-2400 or 774-0262